



NEZ PERCE COUNTY



Non-Emergency Numbers

Lewiston Police Dept: 208-746-0171

Lewiston Ambulance: 208-743-8820

Lewiston Fire Dept: 208-746-3801

NPC Sheriff: 208-799-3131

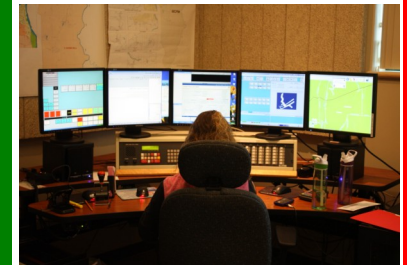
NP Tribe Police Dept: 208-843-7141

Emergency Management: 208-799-3084

NPC-COL 911 ECOMM

P.O. Box 896
1230 Main Street
Lewiston, ID 83501

Phone: 208-298-3911
Fax: 208-746-6179
E-mail: davet@npc911.org
www.npc911.org



Mission Statement:
Provide technologically advanced, Quick Response Emergency Communications to First Responders for the citizens of Nez Perce County and the City of Lewiston

9-1-1

When Calling 9-1-1

What to do when calling 9-1-1

- Give Your Location—Address, Intersection, Landmark
- What you are reporting—Medical Emergency, Accident, Fire, or Crime
- Stay On the Line Until it is answered by a 9-1-1 Call Taker (9-1-1 calls in our area typically have a 8-10 second delay before the first ring)
- Stay Calm—Answer all the questions and speak in as calm and clear a manner as possible
- Listen to the 9-1-1 Call Takers Questions & Instructions
- Provide as much information as you can



When To Call 9-1-1 (Emergency Calls)

- Medical Emergencies
- Crime In Progress
- Fires
- Hazardous Material Spills/Leaks
- Vehicular Accidents
- Domestic Disputes

Non-Emergency Calls

- For Information
- Directory Assistance
- On-going Investigations
- Noise Complaint
- Weather Report
- Keys Locked in Vehicle
- Legal Advice

What If I Dial 9-1-1 By Mistake?

- DO NOT Hang Up
- Stay On the Line
- Explain the Mistake
- If you hang up expect a Call Back from a 9-1-1 Call Taker

Agencies in Nez Perce County Dispatched by 9-1-1 Communication Centers



Lewiston Police Department

- Communications Center
- Police Units
- Animal Control Units
- Code Enforcement Units
- Fire Units
- Ambulance Units



Nez Perce Co. Sheriff

- Communications Center
- Sheriff Units
- Nez Perce Tribe Police Units
- Nez Perce County Fire Units
- Nez Perce County Search & Rescue
- Nez Perce County Mounted Posse
- Nez Perce County Air Posse
- Rural Volunteer Fire Districts
- Rural Quick Response Units (QRU)